



Improving the Lives of Vulnerable Adults

New for APSconnect v6.0



AI-Driven Intake Report Prioritization

Artificial Intelligence is leveraged to identify and elevate high-priority submissions, helping staff to focus on the most urgent cases first. The feature integrates directly into the existing queue and can be enabled or disabled based on agency preference, providing flexible AI-assisted decision support.



System Ready ACL Compliance

APSconnect v6.0 captures critical client information efficiently and effectively. This means our system not only meets—but *exceeds*—the federal regulations established by the Administration for Community Living (ACL) for Adult Protective Services (APS) programs.



Quality Assurance Module

Our integrated Quality Assurance (QA) module leverages advanced features to review cases and incorporates feedback, promoting the adoption of best practices and improving overall program effectiveness.



New & Improved Screening Features

APSconnect v6.0 includes a robust screening feature that enhances the efficiency and accuracy of intakes and routing.



Protective Service Plan Administration

Our APS software integrates a Protective Service Plan (PSP) management feature for creating and administering service plans for vulnerable adults. This feature seamlessly incorporates case interventions and enables electronic signature capture directly in the field from the vulnerable adult, family member, or legally responsible person.



Case Management

- Case Activity/Task Notifications
- Profile of Case People History
- Intervention/Service Plans

Incident Reporting

- Online Reporting Portal
- Call Center Interface
- Mobile Application Support
- Enhanced Screening



Assessments

- Customizable & User Friendly
- Person/Environment Focused
- Mobile Interface
- Intuitive Dashboards

Security & Support

- Investigator Safety Check
- HIPAA & NAMRS Compliance
- Secure Remote Workforce
- Offline Data Synchronization

Monitoring

- Intervention Tracking
- Monitor Case Statuses
- Case Manager Alerts
- Supervisory Case Reviews

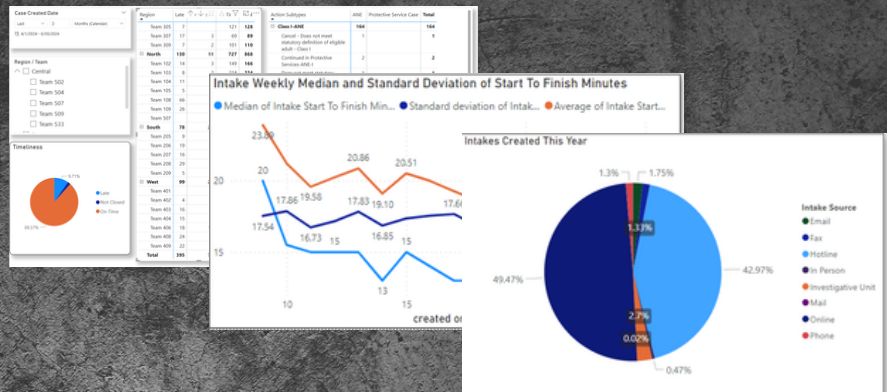
Data Analysis & Reporting

Embedded Reporting

You can embed reports to automate report generation and distribution.

Real-Time Insights

Access real-time data for up-to-date insights and tracking.



Intake Source Breakdown

Break down and analyze where cases originate, referrals or self-initiated, to better distribute resources and respond effectively.

Data-Driven Decision Making

Make smarter decisions using comprehensive data insights for spotting high-volume periods or evaluating efficiency resulting in improved workflows and service delivery.