EAP 3.0 RELEASE
connect

ROEING IT SOLUTIONS

IMPROVING THE LIVES OF VULNERABLE HOUSEHOLDS

EAPconnect Modules & Additional Features:

- Community Action Module & CSBG Reporting

- Weather Assistance Module

- Workflows & Configurable Rules

- Document Management

- PCI & 508 Compliant

- Role-based Security

- Azure Government Hosted

EAPconnect is now offered through NASPO ValuePoint in CA, CT, FL, GA, IL, LA, MO and VT.

EAPconnect is a comprehensive data management system designed to allow agencies to manage their Low Income Housing Energy Assistance Program.

The design of the system is to streamline the process with the EAP to allow the grantee to operate efficiently and refocus their efforts on connecting households with assisted energy resources. The results allow the grantee to provide transparency and fiscal responsibilities to all stakeholders and efficiently manage the LIHEAP program.

Online Intake – Households are able to apply online through a client portal. Ability to upload documents and copy prior year's application as a time saver.

Virtual Appointments – Meet with applicants and capture data in a virtual environment, and reap all the benefits of virtual appointments.

Fraud Checks – Identify possible fraud based on client demographic information as well as utility data.

Eligibility & Benefits – Rules-based determination of eligibility and automatic determination of benefit qualifications.

Vendor Portal – Vendors have the ability to see transmittals, participation status, and review, modify and correct claims.

Monitoring – Perform quality control as well as end-of-year audits of applications.

Data Validation – Configure the enforcement of required fields and business rules.

Dashboards & Reporting – Embedded dashboards and ad-hoc reporting within the system or use PowerBI to build your own.